

Powered by  
**Orderi**   
Keep Your Sales In Order

Transforming Problematic  
Processes Into Simple,  
User-friendly Systems



AN ERROR HAS OCCURRED WITH A  
CUSTOMER'S ORDER.

**Are you going to let it  
slow you down?**

amazon

shopify

ebay

Magento™

WOO COMMERCE

A customer places an order. Great! But, they misspell their street name, an item can't be found or there's a pricing error and it happens more than you'd like.

The order gums up the works, causing backups and delays. In some cases, it could even result in a return or worse, negative feedback.



**We Have A  
Solution!**

# OrderIQ

An order scrubbing platform for your multi-channel business that uses custom business rules, you create, to effortlessly highlight the areas of concern, and easily allows you to fix any order issue before it becomes a problem for you or your customer.

OrderIQ puts you in control to quickly make corrections and reprocess the order until all errors are addressed.

# The Result?

**95%**

reduced errors or issues at the shipping line resulting in increased productivity

# Error Screen

Order Processing

+ Create

Error 4 Hold 21 Rejected 3 Completed 95 Show All Orders

CPO #	Customer ID	PO Date	SO #	Courier	Order Total	Errors	Source	Order Notes
75266	PCC001	9/22/2020	70TLK17D	UPSGROUND	\$1,520.00	Duplicate PO	EDI	
56485	ELE384	9/22/2020	89JHQ66Q	FEDEXGROUND	\$3,299.99	Duplicate PO	EDI	
21356	CAR498	9/22/2020	45JKH78B	UPSNEXT	\$264.99	Duplicate PO	EDI	
87645	JEZ893	9/22/2020	98KJHS90G	FEDEXSATURDAY	\$500.00	SKU Not in Stock	EDI	
62845	PCC001	9/22/2020	129KJO05G	UPSTODAY	\$2,420.50	Address Issue	EDI	Inbound notified
12498	DEL228	9/22/2020	975IOJ79N	FEDEXOVERNIGHT	\$2,760.43	Low GP	EDI	
54498	MCD998	9/23/2020	364YUQ05J	UPSGROUND	\$999.99	Invalid SKU	EDI	
21154	BKG239	9/23/2020	972PRU65F	UPSNEXT	\$8,464.56	Invalid ShipVia	EDI	
54879	LIN984	9/23/2020	870JKW51G	FEDEXSATURDAY	\$2,155.56	Address Not Allowed	EDI	

Here you can see our streamlined error screen. The issue is clearly labeled, and actionable responses are available. It's as easy as that.

# Main Screen

The screenshot displays the OrderIQ Admin interface for Order #62845. The top navigation bar includes 'Order Processing', 'Part Search', 'Reports', and 'Admin'. The user profile 'Loren Skye' is visible in the top right corner. The main content area is divided into three sections: 'Issues', 'Shipping Information', and 'Line Detail'. The 'Issues' section shows an 'Address Issue' with an 'ERROR' status and an 'OVERRIDE' button. The 'Shipping Information' section lists customer details for 'Pentagon Inc.'. The 'Line Detail' section contains a table with 4 rows of order line items.

**Order #62845**

**Issues** ERROR

Address Issue OVERRIDE

**Shipping Information**

Customer Name: Pentagon Inc.  
Customer ID: PCC001  
Customer Reference #: Customer Reference #  
Representative ID: PNTG  
Email: john@pentagoninc.com

**Line Detail**

Line	SKU	Warehouse	Qty	Price		
1	LCLC10GA-2M	CAL	2	\$78.00	\$156.00	🗑️
2	LCBB10GA-3C	NYC	2	\$78.00	\$156.00	🗑️
3	BFFG10GA-2M	NYC	4	\$150.00	\$600.00	🗑️
4	LCLC77PO-8C	NYC	1	\$2,500.00	\$2,500.00	🗑️

This is an example of your main screen, giving you an at-a-glance view of all the orders that have errors that need resolving.

# Full Integration

For these kinds of results, plug-and-play isn't going to cut it. You need custom, flexible options to identify the kinds of errors you've come to experience firsthand in your business model, selling your particular product exactly the way you need.

Together, we will optimize OrderIQ to fit your needs. And once you've created your custom order processing rules, you're ready to go.



## Continue the Conversation

Our connection with you won't stop with installation. As a team, we are always listening, learning, creating, and evolving to better serve your needs.



## Tech-Talk Translation Included

Not comfortable with tech speak? Let us be your translators. We love discussing the ins-and-outs of OrderIQ, so if you're ever stuck, you've got real experts at the ready to talk you through it.



**OrderIQ** is an all-inclusive software tool backed by expert developers ready to help your business.

Here's what you get—



## Here's What You Get

### **Fewer Order Errors and Increased Productivity**

OrderIQ spots issues with orders and easily corrects them—before they become problems for you.



## Here's What You Get

### **Customized Strategy and Platform Education**

Our experts will work with you to create a personalized strategy for your business and its unique e-commerce needs.



## Here's What You Get

### Seamless Integrations with Major E-Commerce Platforms

We make integrating OrderIQ with your various marketplace and sales channels seamless.





## Here's What You Get

### **Ongoing Support & Consultation**

You'll have our dedicated team of experts to guide you through your toughest order challenges.



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And the real gamechanger—

**a proven 95% reduction in shipping errors**

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You'll have our dedicated expert team at your side to help you resolve errors and get the most out of the platform.

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## Let's talk.

We work with customers of all sizes, customizing our software for your unique business needs.



**949.486.4114**



**[sales@OrderIQ.net](mailto:sales@OrderIQ.net)**

Let one of our experts quickly take you through the process and show you how OrderIQ can streamline your order processing, increase efficiency and help you focus on what you do best—sell.